How do I create a support request?

You can create a support request using the Witwiser Service Desk application.

Steps to follow:

1- Creating a new user

- If this is your first time to create a support request, you must create a New User. If you have created a user before and do not remember your password,
- you can get your password by typing your e-mail adress in the Forgot My Password step.
- After logging into the system, you can create a support request under the relevant category by typing witwiser in the search bar.

Help Center		
	Sign up for an account Email Sign Up Back to login	
	Powered by 🍲 Sira Service Desk	

• When you type your personal e-mail address in the "Email" field on the screen and click the <Sign Up> button, you will receive the information that an e-mail has been sent to your personal e-mail address as in the image.

Help Center		
	Check your email	
	We sent a private sign-up link to testtaker@gmail.com.	
	Powered by 🎶 Jira Service Desk	

• Open your personal mail inbox. And by clicking the <Sign Up> button in the e-mail sent by the Help Center, you can register to the system with the e-mail address you verified.

[JIRA]	Finish signing up to Help Center				
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	Hi,				
	Almost done! Follow the link below to finish signing up to Help Center. For security, don't share this link with anyone.				
	Sign Up				
	Help Center sent you this message, powered by <u>Jim Service Desk</u>				-
	Yanıtla İlet				

• You can complete the registration process with the <Save and Continue> button by filling in the "Full Name" and "Password" fields on the form you access with the <Sign Up> button in the mail.

Help Center					Requests
	Welcome to the He	lp Center			
	What do you need help with?				
	Search			Q	
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	Browse all				

2. I forgot my password

• If you have created a user before and do not remember your password, you can get your password by typing your e-mail address in the Forgot your password? step.

Help Center		
	Log in Username Password Log in O Keep me logged in	
	Forgot your password? Sign up for an account	
	Powered by 🌵 Jira Service Desk	

• Enter your e-mail address that you entered during registration and click the <Email me> button.

Help Center		
	Forgot password Username tesitaker@gmail.com Email me Back to login	
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• Click the <Reset my password> button in the incoming reset email. The system will direct you to the screen where the password reset will be done.

[JIRA]] Reset your password				
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w	Witwiser Test Taker Support <noreply@obss.com.tr> 5.07.2021 Pet 15:41 Kime: Siz Hi Test,</noreply@obss.com.tr>) <	÷, -	÷ •	
	Th rest, There was a request to reset the password for your account. If you didn't make this request, just ignore this email. Otherwise, click on the link below to reset your password.				
	Reset my password				
	Help Center sent you this message, powered by <u>Jira Service Desk</u>				-
	Yanıtla ilet				

After creating a new password and logging into the system, the directions in the "Create Support Request" heading should be taken into account for support registration.

Center		
	Create new password	
	Username testtaker@gmail.com	
	New password	
	Confirm	
	Create	
	Powered by 🌵 Jira Service Desk	

3. Creating a Support Request

- By clicking on this link, you must log in with the user and password created before.
 "Witwiser" is written in the search field. And click on the "Other questions.Witwiser Test Taker Support" title shown in the image.

Help Center		Requests
	Welcome to the Help Center	
	What do you need help with?	
	witwiser 💿	
	Search help	
	Suggested articles	
	Witwiser - Witwiser Test Taker Support witwiser 96-320.png Sikça Sorulan Sonular Frequently Asked Questions Nasil Yaparım? How to Articles Nasil Çözerim? Tiroubleshooting Articles Taking exam process with Witwiser witwiser_tr	
	How to install Witwiser Chrome? - Witwiser Test Taker Support for the video. Do you still have a problem? Please visit Witwiser Chrome plugin installed, but I can not start the exam page Related articles Related articles appear here based on the labels you select. Click to edit the macro and add or chrome labels. Related sisce witwiser &ktroubleshooting-article	
	Witwiser Chrome eklentisini nasil yüklerim? - Witwiser Test Taker Support . Sorununuz devam mi ediyor? Witwiser Chrome eklentisi yüklü fakat sınava başlayamıyorum sayfasını ziyaret ediniz. Related articles Related	
	Showing results 1 - 3 of 30 < 1 2 3 4 10 >	
	Can't find what you need? Raise a request	
	Other questions - Witwiser Test Taker Support Don't see what you're looking for? Select this option and we'll help you out.	
	Report a bug - Witwiser Test Taker Support Tall us the cooblems unuity expression	

• You can enter the title of your problem in the "Summary" field on the form below opened with the title "Other questions".

Help Center				
			4	
	Witwiser Test Taker Support			
	Welcome! You can raise a Witwiser Test Taker Support request from the options provided.			
	What do you need help with?			
	Search	Q. Search help		
	Report a bug Tail us the problems you're experiencing.	Jeach neg		
	Other questions Don't see what you're looking for? Select this option and we'll help you out.			
	Suggest a new feature Let us know your idea for a new feature.			
	Suggest improvement See a place where we can do better? We're all ears.			
	Powered by 👍 Sea Service Deak			

- You should write your problem in detail in the "Description" field. You should also write your e-mail address and phone number in the Description field.
- For a quick solution to your problem, if you have a screenshot / error image, you can send it to us in the "Attachment" section.

When you click on the <Create> button after entering information in the "Summary" and "Description" fields, you will have reported your problem to our technical team.

Our technical team will investigate your issue shortly after you register. For this reason, it is important that you convey your problem clearly, in detail and clearly.

Help Center / Witwiser Test Taker Support Other questions Rate this request on behalf of Test Summary Description
Summary
Summary
Raise this request on behalf of Test Summary
Summary
Summary
Description
Phone (optional)
Provide your phone number for a qualified support Attachment (optional)
Drag and drop files, paste screenshots, or
browse
Create
Powered by 🖕 Jira Service Desk

O You can follow your support requests under My Service Desk Requests. For support requests, notifications are made by e-mail.

Related articles

- Nasıl destek talebi oluştururum ?Chrome için yeni profil nasıl oluştururum?

(1) You can follow your support requests up My Service Desk Requests. You are informed by e-mail for your support requests.

Related articles

- How do I create a support request?
- How can I create a new profile for Chrome?