Screen Sharing Problem / Mac OS

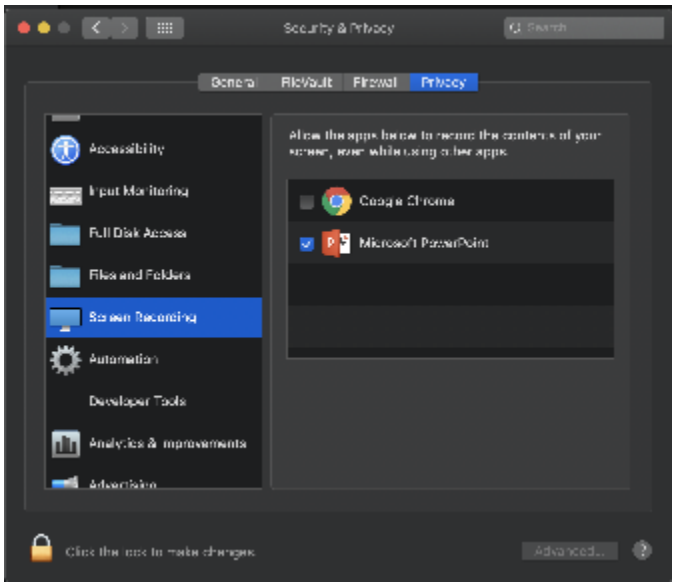
Problem

When I move to step 3, the "Screen Recording" step is not completed.

Solution

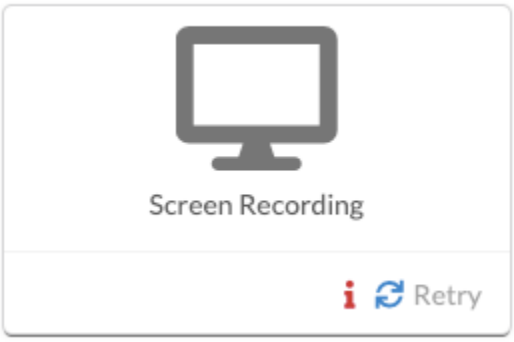
You need to authorize Google Chrome for desktop sharing on macOS.

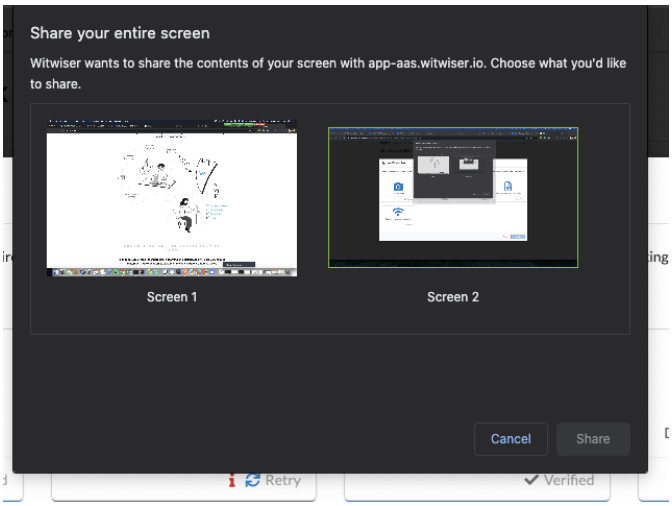
- Open System Preferences,
- Open Security & Privacy,
- Select the Privacy tab.
- Grant Chrome Chrome **for Screen Sharing**. After granting permission, Google Chrome needs to be restarted.



Problem

The screen sharing pop-up can not be seen.





Solution

1- The operating system may restrict screen sharing and warning pop-up could be kept on the background. Please check the security settings of your operating system.

2- It may be due to the Witwiser Chrome plugin. If the Witwiser Chrome plug-in was installed and deleted before starting the test, the exam page needs to be refreshed with ctrl + shift + R before starting the test.

3- If you click somewhere while the screen sharing pop-up is opening, screen sharing pop-up can move to the background. Please check the background and return it foreground. Then please approve for screen sharing.

Related articles

- Webcam Problems / Windows
- Webcam / Audio Problems
- Microphone Problems
- How to install Witwiser Chrome?
- Screen Sharing Problem / Mac OS
- Screen Sharing Problems
- System Requirements
- Virtual Machine Problems
- Witwiser Chrome plugin installed, but I can not start the exam
- Webcam Problems / Mac OS
- How can I set the recommended settings of the Witwiser Chrome plugin?