



# Screen Sharing Problem / Mac OS

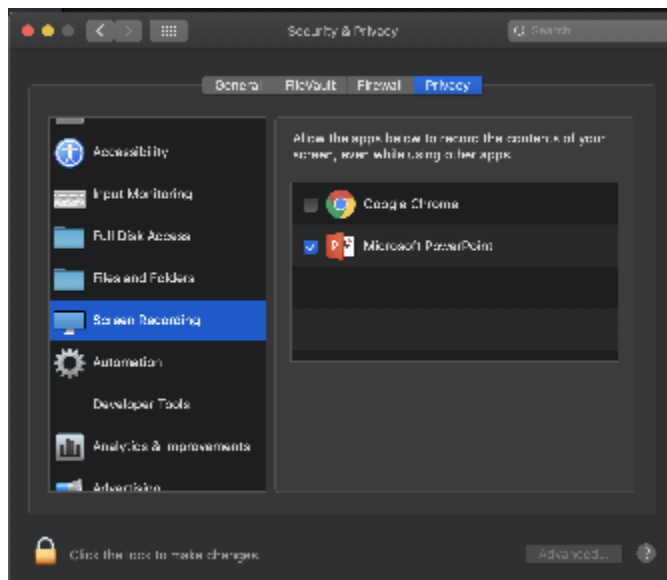
## Problem

When I move to step 3, the "Screen Recording" step is not completed.

## Solution

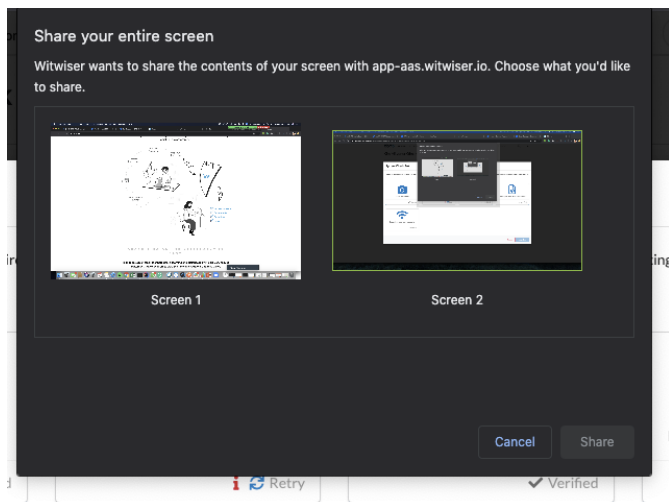
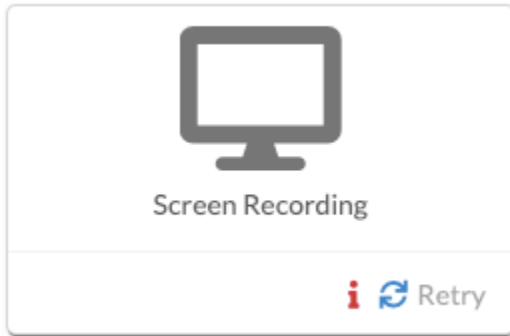
You need to authorize Google Chrome for desktop sharing on macOS.

- Open System Preferences, 
- Open Security & Privacy, 
- Select the Privacy tab.
- Grant Chrome Chrome **for Screen Sharing**. After granting permission, Google Chrome needs to be restarted.



## Problem

The screen sharing pop-up can not be seen.



## Solution

- 1- The operating system may restrict screen sharing and warning pop-up could be kept on the background. Please check the security settings of your operating system.
- 2- It may be due to the Witwiser Chrome plugin. If the Witwiser Chrome plug-in was installed and deleted before starting the test, the exam page needs to be refreshed with ctrl + shift + R before starting the test.
- 3- If you click somewhere while the screen sharing pop-up is opening, screen sharing pop-up can move to the background. Please check the background and return it foreground. Then please approve for screen sharing.

## Related articles

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