

Microphone Problems

Problem

My microphone is broken/missing, can I take the exam?

Solution

We are really sorry. You must have a working microphone to start the online exam.

Problem

I have a microphone but I Audio verification step is failing. I can't verify the microphone.

Solution

Be sure that your microphone is **unmuted**.

Please click the [link](#) for watching the solution video.



Do you still have a problem? Please visit [Webcam / Audio Problems](#) page.

Related articles

- [Webcam Problems / Windows](#)
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- [Microphone Problems](#)
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- [Screen Sharing Problem / Mac OS](#)
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- [Witwiser Chrome plugin installed, but I can not start the exam](#)
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- [How can I set the recommended settings of the Witwiser Chrome plugin?](#)