













# Virtual Machine Problems

## Problem

The virtual machine control is not verified at the "System Check 3/7" screen.

### System Check 3/7

We are checking your system and environment. For some of the recording items we need your action, the system will guide you! For the starting session, all items must be verified. If there is any unverified item please press "Retry" for verifying again.  
Please check the [FAQ](#) page if you have a problem. Let us know by [reporting the problem](#) if you can't solve it.

 Video Recording ✓ Verified	 Voice Recording ✓ Verified	 Screen Recording ✓ Verified	 System Requirements ✓ Verified
 Developer Tools must be disabled  Retry	 Virtual Machine is not allowed  How to fix?   Retry	 Only one screen allowed ✓ Verified	 Connection is suitable for session ✓ Verified

Cancel

Next Step

## Solution

According to your institution's preference, the virtual machine may be blocked by Witwiser. If you fail while control of the virtual machine process, please make sure you are not using a virtual machine.

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